

Appendix 3 – The survey satisfaction metrics dashboard.

Internal Works 2013-14 Satisfaction Dashboard				
06/06/2014 14:41:11				
Area: All				
Contract/Address/Name	Survey Return Rate/Date	Completed With CSIM	Overall Satisfaction	Standards Met
<input checked="" type="checkbox"/> INT13D-E01 CLAREMONT ROAD\HAZELWOOD ROAD	45 %	30 %	80 %	72 %
<input checked="" type="checkbox"/> INT13D-E02 ELLESMERE COURT\OLD PANT ROAD	47 %	14 %	100 %	83 %
<input type="checkbox"/> INT13D-E03 CORONATION CRESCENT\HILARY ROAD	38 %	33 %	75 %	73 %
8 CORONATION CRESCENT, PANTSIDE: O1065008	Information ablated for data protection purposes			
10 CORONATION CRESCENT, PANTSIDE: O1065010				
13 CORONATION CRESCENT, PANTSIDE: O1065013				
16 CORONATION CRESCENT, PANTSIDE: O1065016				
18 CORONATION CRESCENT, PANTSIDE: O1065018				
19 CORONATION CRESCENT, PANTSIDE: O1065019				
20 CORONATION CRESCENT, PANTSIDE: O1065020				
21 CORONATION CRESCENT, PANTSIDE: O1065021				
23 CORONATION CRESCENT, PANTSIDE: O1065023				
29 CORONATION CRESCENT, PANTSIDE: O1065029				
31 CORONATION CRESCENT, PANTSIDE: O1065031				
33 CORONATION CRESCENT, PANTSIDE: O1065033				
35 CORONATION CRESCENT, PANTSIDE: O1065035				
1 HILARY ROAD, PANTSIDE: O1127001				
3 HILARY ROAD, PANTSIDE: O1127003				
11 HILARY ROAD, PANTSIDE: O1127011				
13 HILARY ROAD, PANTSIDE: O1127013				
14 HILARY ROAD, PANTSIDE: O1127014				
17 HILARY ROAD, PANTSIDE: O1127017				
23 HILARY ROAD, PANTSIDE: O1127023				
25 HILARY ROAD, PANTSIDE: O1127025				